### jabfab

# Real-time Guest Experience Management for Rental Property Pros

- Frictionless guest satisfaction transparency DURING stays
- Real-time service recovery and resolution mgmt.
- Social media reputation management



**jabfab** is a zero-install intelligent guest or tenant experience management platform, used by rental property pros, to affect the outcomes of guest service events in real-time, while continuously improving service quality and staff, guest, and owner relations.

Rental property managers are always busy juggling logistics while balancing guest satisfaction, and having to manually interrupt people during stays, to ask if everything is ok. JabFab offers an unbelievably simple yet effective way to enable your guests to deliver feedback and share their satisfaction with your property and service, during their stay. Now you can have portfoliowide transparency of guest happiness. JabFab delivers alerts and Al-powered tools to help you act in-the-moment, close service gaps and control your social media reputation.

#### Get in front of Airbnb, VRBO & Google Ratings

by addressing service experience gaps in the moment DURING guest stays.

### Authentic Guest Feedback Data For Property Owners

helping managers and brokers to highlight issues and opportunities to improve the property and grow \$.

#### Drive New Revenue & Repeat Bookings

through hyperlocal PSAs and advertising at the property level.



HYPER-LOCAL PROPERTY EXPERIENCE FEEDBACK

# REPUTATION & LOYALTY MANAGEENT



**Al Powered Insights & Reporting** 

#### Service Quality Alerts - As They Happen

Guest Experience Feedback For Operations & Property Owner Insights

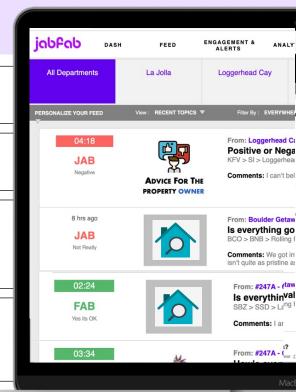
Templates For Pre-empting Key Satisfaction Metrics & Reviews

e.g. Airbnbl VRBO | Google | TripAdvisor | Booking.com

**Engagement Designer** 

- Feedback, Ads, PSAs, Social Media

Feedback Designer | Hyper-local Ad Studio | Social Media Integration





- Drive up guest satisfaction reviews after stays
- Reduce public social media reputation risk
- Improve staff, guest, owner relations
- Drive repeat bookings
  - Deliver authentic guest feedback data to reluctant-to-improve property owners
- Reduce guest interrupts through a zero-install engagement toolkit